

GUIDE TO HEAT PUMP GO

What is Heat Pump Go?

Heat Pump Go is an MCS umbrella scheme run by Abode Heat which helps heating engineers who don't hold MCS accreditation supply a fully MCS accredited heat pump installation to their customer.



Benefits of Grant UK x Heat Pump Go Partnership

- MCS sign-off for installations without installer needing accreditation
- Allows installers to offer customer MCS accredited heat pump installations
- Administration support with paperwork
- System design and specification
- DNO application (Aerona is Connect & Notify for speed)
- Access to £7,500 Boiler Upgrade Scheme (BUS) voucher application and claim
- Grant UK has heat pump training available to support with Level 3 heat pump requirement as well as unvented qualification
- Grant UK will support installer on site with commissioning and customer handover
- G1 Installers can also benefit from G1 Scheme perks including extended product guarantees



Eligibility Criteria

To access Heat Pump Go through this partnership with Grant UK, installers must fulfil the pre-requisites which are outlined below:

- Be a G1 Heat Pump Installer
- Hold a Level 2/3 Plumbing & Heating Qualification or City & Guilds Qualification
- Hold a WRAS Qualification and a G3 Unvented Hot Water Qualification (Grant UK's Training Academy deliver ERS Qualifications)
- Hold a Level 3 Heat Pump Design Qualification – this is desirable but not essential

Please note, Grant UK's partnership with the Heat Pump Go MCS Umbrella Scheme is only open to Aerona³ and Aerona 290 heat pump installations which are being fitted as part of a retrofit installation or self-build installation (new build developments are excluded).



Scheme Cost

£1400 excl VAT. £1000 will be invoiced by Abode Heat Ltd once the quote has been accepted and £400 will be invoiced by Grant UK for the commissioning and handover service.



GRANT



HEAT PUMP GO



INSTALLER

01

ELIGIBILITY CHECK

Installer checks that they meet the eligibility criteria which includes being a Grant G1 heat pump installer and meeting the minimum training requirement. For a first installation only, Abode sends installer an online partner registration form to complete which include confirmation that they meet the prerequisites and will ask them to upload insurance and training documents.

02

SEND PLANS

Installer sends full plans/ SAP for self-build & renovation or full survey details of existing property for Heat Pump Go to complete full room by room heat loss calculation. Installer sends EPC for Building Estimate if existing building survey has not been completed yet.

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BUILDING ESTIMATE REPORT

For existing properties without plans or survey information, Heat Pump Go provide a building heat loss estimate from the current EPC with recommended Grant heat pump model for initial Product Quote. Installer then completes survey form for room by room heat loss calculation.

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HEAT LOSS CALCULATION

Heat Pump Go complete formal room by room heat loss calculation from plans or installer survey data.

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PRODUCT QUOTE

The output from the heat loss calculation is sent to Grant's in house design team who will generate a product quotation for the installer, including a cylinder and any emitters required.

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PRODUCT ORDER

Installer takes Grant product quote to the merchant to place an order.

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CONFIRM GO AHEAD

Installer notifies Heat Pump Go that they wish to proceed with the MCS scheme.

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INVOICING

Heat Pump Go provide a service quotation for the installer to accept. Installer is invoiced by Abode Heat Ltd for the Heat Pump Go fee which is £1000+VAT. Grant also invoice the installer separately for the commissioning and handover service which is £400+VAT. Payment must be made before the process continues.

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PRE-INSTALLATION REQUIREMENTS

Heat Pump Go issue a pre-installation form to the installer for completion on site. This will enable the DNO approval and sound calculation for permitted development planning rights to be confirmed prior to installation. Heat Pump Go issues MCS engagement letter to end customer.

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SITE VISIT BOOKING

Installer contacts Grant UK to book date to support with the on-site commissioning and customer handover.

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PRODUCT INSTALLATION

Merchant delivers products to site and heat pump is installed.

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POST-INSTALLATION FORM

Heat Pump Go send Grant the electronic post-installation form to complete.

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COMMISSIONING & HANDOVER

Grant in house engineer attends site to commission and support with customer handover. Grant engineer also provides help with the post-installation form completion (consumer & installer must be in attendance and sign the form at this time). Any remedial work is confirmed by Grant engineer and should be completed by the installer before resubmitting Abode's post-installation form.

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PRODUCT REGISTRATION

Installer registers the Grant product installation on their G1 Portal account and supplies the warranty paperwork to the homeowner.

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MCS HANDOVER DOCUMENTS

Heat Pump Go compile the MCS handover pack for the installer to issue to the homeowner. If claiming the BUS voucher, the application is submitted at this time (Scheme T&C's apply).

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BUS VOUCHERS

The BUS voucher (if claiming) payment is paid in full to the homeowner.

HeatPump GO

#MCS Unofficial Partner



SCAN HERE TO START YOUR APPLICATION