



## ECO4 INNOVATION 45% UPLIFT

Through the Energy Company Obligation (ECO4) Scheme, installers who fit a Grant AERONA<sup>3</sup> or AERONA 290 air source heat pump with an AERONA Smart Controller, which have been recognised as an ECO4 Substantial Innovation Measure by OFGEM, can now access a 45% innovation measure uplift.

### HOW IT WORKS

#### Registration Process

The installer submits the registration exclusively through Grant UK's designated online web form. Acceptance is subject to approval by Grant UK, based on compliance with Innovation Measure criteria.

An invoice and payment terms will be issued by Grant UK to the installer upon acceptance of the Plan. Payment term is 100% of the cost due at point of registration.

#### Installer Fees

System Type	Cost (excl. VAT)
Heat pump only	£1,650
Heat pump + cylinder	£1,870
These fees cover all 11 annual servicing visits by Grant UK	

#### Set-Up & Support

A Grant Engineer can assist with the initial setup and commissioning of a first installation, alongside the Installer if pre-arranged with the Grant Area Sales Manager.

The end user will receive:

- A micro-SD card for local data monitoring (free of charge).
- Remote performance checks at 3 and 12 months post-installation to verify system efficiency and correct setup.

#### Maintenance Details

- Anti-corrosion spray will be applied to the heat pump during each of the 11 annual service visits.
- Grant UK will make 4 attempts per year to contact the end user to arrange servicing (via phone, email, letter, and in-person visit if needed).
- Failure to gain service access will not void the warranty; Grant UK will continue efforts to maintain service contact with the end user.



## ECO4 INNOVATION 45% UPLIFT

### Documentation

A handover pack will be issued to each end user, including:

- Living with a Grant heat pump leaflet
- Installation and user instructions for:
  - » Grant AERONA heat pump
  - » Grant cylinder (if applicable)
  - » Grant Smart Control

### Monitoring Support

Any alarms raised by the Grant Smart Control monitoring will be notified to the end user and Grant UK for follow-up and resolution.

### End User Benefits

Grant UK will provide the following at no cost to the end user:

- 12-year Grant heat pump warranty, covering parts and labour, provided by Grant UK.
- 12 years worth of annual servicing, equating to 11 visits in total, fully covered by the plan

### Post Guarantee Option

At the end of the servicing period, the end user will be offered a renewable annual service plan at the going market rate.

