



Start With Grant

What is Start with Grant?

Start with Grant provides newly trained and experienced plumbing and heating installers with a fully funded Grant Aerona air source heat pump to fit in their own home, backed with the support of Grant UK's sales, training, design, and technical teams*. The Scheme is designed to build installer confidence and experience so installers can offer air source heat pumps to their customers.

Why get involved?

- Gain product knowledge through training and experience
- Access a fully funded Grant heat pump, cylinder, smart controller, volumiser and associated heat pump installation kit
- Test a Grant heat pump in your own home
- Improve the energy rating of your property
- Get ahead of the competition by offering low-carbon heating alternatives
- Eligibility to join the G1 Scheme and access 7 year heat pump guarantee* for your own home and future customer installations
- Future access to the BUS Scheme for your customers through Heat Pump Go without needing to be MCS approved yourself

What's included?

- ✓ Fully funded products – Grant Aerona Heat Pump (up to 12kW), Aerona Smart Controller, Hot water cylinder (up to 210ltr), Grant 50L volumiser and a Grant heat pump installation pack
- ✓ Design support – help with heat loss calculation and product specification
- ✓ Product training – available nationwide at one of our academies or online
- ✓ Commissioning – Grant engineer will visit site to check the installation and commission the heat pump
- ✓ Extended Guarantee – 7 year product guarantee* through the G1 Scheme
- ✓ Dedicated Technical help – available through our phone lines and website
- ✓ MCS certified installation – signed off by our partner, Heat Pump Go
- ✓ Grant will transfer £1500 to the installer from the remaining BUS funds towards installation costs after MCS sign off*.

Please note: Radiators and standard plumbing/heating equipment are not included as part of this scheme. *Full Terms & Conditions apply.

This leaflet is accurate at the time of printing but as Grant Engineering (UK) Ltd has a policy of continual improvement it may be superseded. The statutory rights of the consumer are not affected.

In partnership with



Start With Grant



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01

SIGN UP

Installer signs up by completing the form on the Grant UK website.



02

BOOK TRAINING

Grant Training Academy Team contacts the Installer to book a place on the next available local heat pump course (eLearning on-demand option is available if preferred).

03

HEAT LOSS ESTIMATE FROM EPC

Grant check EPC is valid and complete Heat Loss estimate as part of the initial enquiry to calculate size of heat pump required.
(If a heat pump larger than 12kW is required, the installation will not be eligible for the scheme and the installer will be contacted by their local Grant UK Area Sales Manager).

04

REGISTER FOR G1

Once training has been completed, the Grant Marketing Team will send a G1 application form for the Installer to complete and return (this is required for the extended product guarantee. Skip this step if already registered).

05

CONTRACT SIGNING

Installer signs the Start with Grant contract and returns to Grant UK.

06

REGISTER WITH HEAT PUMP GO

Grant Design Team will notify Heat Pump Go that Installer has completed training and G1 registration.

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ROOM-BY-ROOM HEAT LOSS

Heat Pump Go issues required documents for the Room-by-Room Heat Loss to the Installer.

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SUBMIT HEAT LOSS FORM

Installer submits completed heat loss calculation form to Heat Pump Go.

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HEAT LOSS CALCULATION

Heat Pump Go carry out a full heat loss calculation for the property.

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SYSTEM SIZING

Grant UK size the heat pump system and any required auxiliary products and send the product specification details to the installer.

11

APPLY FOR BUS VOUCHER & DNO

Heat Pump Go apply for the Boiler Upgrade Scheme (BUS) voucher & make application to the DNO

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PRODUCT DELIVERY

Grant UK contacts the installer to arrange delivery of the products directly to their home.

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COMMISSIONING BOOKING

Grant UK contacts Installer with provisional date for the Grant engineer commissioning visit.

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PRODUCT INSTALLATION

Installer fits heat pump, cylinder and controller, and makes any upgrades to the heating system required.

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COMPLETE POST INSTALLATION FORM

Once the products have been installed, the Installer will need to complete a post-installation form and return it to Heat Pump Go who will verify the installation prior to the commissioning visit.

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PRODUCT COMMISSIONING

One of Grant UK's engineers will attend site to commission the heat pump system. During this visit, the Grant engineer will also confirm whether any remedial work is required. The remedial work will need to be completed by the installer before resubmitting the post-installation form.

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MCS HANDOVER DOCUMENTS

Heat Pump Go compile the MCS handover pack and send to the Installer.

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CLOSING TRANSFER

The Installer is sent £1500 by Grant from remaining BUS grant funds towards installation costs*.

