

Peace of mind...

...with an **extended product warranty** from Grant



Index

4. Policy summary - oil boilers
5. Policy summary - wood pellet boilers
6. Policy summary - air source heat pumps
7. Policy summary - cylinders and thermal stores
9. Registering your product
Cancellation policy
10. Extended product warranty application form

Longer enjoyment of your Grant appliance, guaranteed.

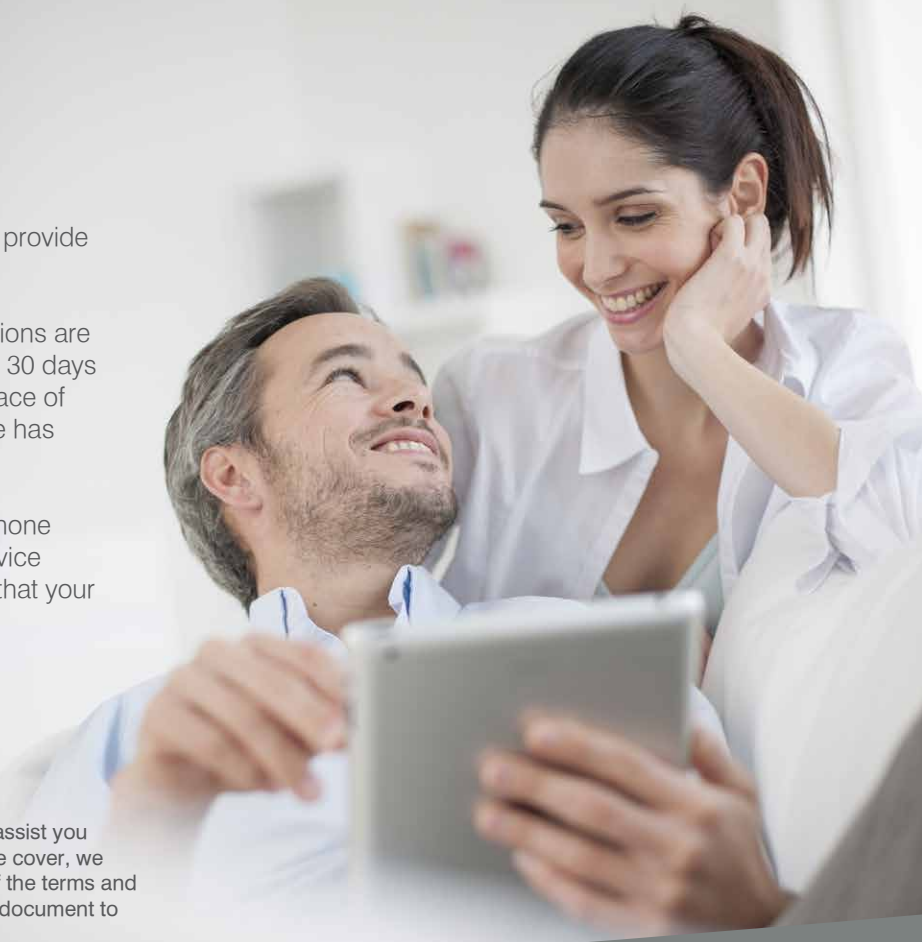
Your Grant appliance works hard all year round to provide heat and hot water for you and your family.

Our unique range of 3-year extended warranty options are exclusively available for products registered within 30 days of installation and designed to give you added peace of mind after your standard 2 year product guarantee has expired.

With a dedicated customer services team just a phone call away, and a national network of approved service engineers, you are able to relax in the knowledge that your product is in safe hands.

Important

This document represents only a summary of cover to help assist you making an informed purchase decision. When you purchase cover, we will provide you with a policy document which contains all of the terms and conditions of the policy. Please take time to read the policy document to make sure you understand the cover it provides.



Policy Summary - **Oil Boilers**

Features and benefits

- 3 year full parts and labour cover
- Dedicated customer services team
- Nationwide network of Grant approved engineers

What's covered?

- ✓ All electrical and mechanical components
- ✓ Boiler water jacket
- ✓ Labour and call out costs

What isn't covered?

- ✗ Faults due to accidental damage or tampering
- ✗ Damage due to external causes such as bad weather conditions
- ✗ Servicing, de-scaling or flushing
- ✗ Consumable items such as oil nozzles, oil hoses and gaskets



Policy Summary - Wood Pellet Boilers

Features and benefits

- 3 year full parts and labour cover
- Dedicated customer services team
- Nationwide network of Grant approved engineers

What's covered?

- ✓ All electrical and mechanical components
- ✓ Boiler water jacket
- ✓ Labour and call out costs

What isn't covered?

- ✗ Faults due to accidental damage or tampering
- ✗ Damage due to external causes such as bad weather conditions
- ✗ Faults caused by use of unapproved pellets
- ✗ Servicing, de-scaling or flushing
- ✗ Consumable items such as gaskets, seals etc.



Policy Summary - **Air Source Heat Pumps**

Features and benefits

- 3 year full parts and labour cover
- Dedicated customer services team
- Nationwide network of Grant approved engineers

What's covered?

- ✓ All electrical and mechanical components
- ✓ Heat pump shell
- ✓ Labour and call out costs

What isn't covered?

- ✗ Faults due to accidental damage or tampering
- ✗ Damage due to external causes such as bad weather conditions
- ✗ Servicing, de-scaling or flushing
- ✗ Consumable items such as antifreeze and biocide inhibitor



Policy Summary - **Cylinders and Thermal Stores**

Features and benefits

- 3 year full parts and labour cover
- Dedicated customer services team
- Nationwide network of Grant approved engineers

What's covered?

- ✓ All electrical and mechanical components
- ✓ 25 year stainless steel shell cover
- ✓ Labour and call out costs

What isn't covered?

- ✗ Faults due to accidental damage or tampering
- ✗ Damage due to external causes such as bad weather conditions
- ✗ Servicing, de-scaling or flushing





Registering your product

In order to be eligible for our extended product warranty, you must register your Grant appliance with Grant Engineering (UK) Ltd within 30 days of installation.

To do so please visit www.grantuk.com and follow the links to the online product registration facility.

Cancellation policy

If you change your mind, you may cancel or withdraw from the Scheme at any time before the end of the first year's Manufacturer's guarantee period (12 months from date of installation) or until 14 days after you receive your policy certificate (whichever is later) and receive a full refund, unless your appliance has already been replaced or written off.

Grant Engineering (UK) Ltd reserves the right to charge £25 administration fee if the policy is cancelled within this time.

Extended product warranty application form

1. Contact Details

Title	Initials	Surname
Address		
Town		
County		
Postcode		
Telephone (home)		Telephone (mobile)
Email		

2. Product Options

Product cover (3 years)*	Product cover (3 years)*	Product cover (3 years)*	Product cover (3 years)*	Product cover (3 years)*
Oil boiler (standard/system)	Oil boiler (combination)	Wood pellet boiler	Air source heat pump	Cylinder/ thermal store
£220.00 <input type="checkbox"/>	£330.00 <input type="checkbox"/>	£330.00 <input type="checkbox"/>	£290.00 <input type="checkbox"/>	£220.00 <input type="checkbox"/>

* Terms and Conditions apply

3. Appliance Information

Product model

Installer

Serial number

Details of other products installed

Date of installation

Date of Commissioning

Other products date of installation

3. Payment Options

Please tick:

I have enclosed a cheque payment

Please contact me to take credit/ debit card payment

4. Customer Declaration

I understand that the product extended warranty is subject to the Manufacturer's terms and conditions. Failure to service my Grant appliance as per the Manufacturer's terms and conditions will invalidate all warranties.

Signature _____

Date _____

Data Protection

For more information on how we process your personal data, please see our privacy policy www.grantuk.com/privacy

For Office Use Only

Policy Number _____

Payment Type

Chq CC PayPal

Invoice Number _____

Amount

£ _____

DB

The information (including prices) contained in this publication is believed to be correct at the time of publishing.



Grant Engineering (UK) Ltd

Hopton House, Hopton Industrial Estate,
Devizes, Wiltshire, SN10 2EU

t: +44 (0)1380 736920 **f:** +44 (0)1380 736991

e: info@grantuk.com **w:** www.grantuk.com

