

DEAR CUSTOMER

You are now the owner of a highly efficient Oil-Fired boiler from Grant Engineering (UK) Limited, which has been designed to give you years of reliable, trouble free operation.

The boiler is covered by a 12 month parts and labour guarantee from the date of purchase, and will be extended to two years, provided that the online registration has been completed (visit: www.grantuk.com/boilerregistration.aspx) and the boiler is serviced after 12 months operation.

The boiler shell is covered by our unique five-year parts only guarantee [see Terms and Conditions online]

EXTEND YOUR PROTECTION

Whilst we are sure of the reliability of your new boiler the unexpected can sometimes happen. To safeguard you we offer the option of insuring all the components of your boiler for a further three years, following on from our two year warranty.

This will provide you with up to five years protection against breakdown costs – five years peace of mind.

WHAT DOES IT COST?

As the owner of a new central heating boiler you have the opportunity to purchase this insurance for a competitive single premium.

The single premium covers the three year period of insurance which, together with the manufacturer's two year warranty, gives you protection against breakdown costs for a total of five years.

Type of Boiler	Period of Insurance	Single Premium Payable
Standard or Condensing boiler	3 years	£96.00
Combination or Condensing Combination Boiler	3 years	£138.00

All payments are inclusive of Insurance Premium Tax. At the end of the period of insurance you will have the opportunity to continue your cover on an annual basis.

Please note that this special offer is available only if the application form attached, together with your premium, is submitted to Bluefin Insurance Services Ltd. within three months of the date of installation.



WHAT TO DO NOW

Remember that the offer only applies for three months from the date your boiler was installed. If you wish to take advantage of this offer, here is what to do:

1. **Note the type of boiler you have and complete the application form attached to this leaflet (Please tick one box).**
2. **Attach your cheque for the appropriate premium made payable to: 'Bluefin Insurance Services Limited' and crossed 'account payee only'.**
3. **Return the application form and cheque to: Grant UK Extended Warranty Dept., c/o Bluefin Insurance Services Ltd., Summit House, Glebe Way, West Wickham, Kent, BR4 0RJ.**

On receipt of your remittance and a satisfactorily completed application form, Bluefin Insurance Services Ltd. will send you a Certificate of Insurance, Claims Certificate and full details of the cover provided.

If you would like a copy of the Terms and Conditions before proceeding, please contact Bluefin Insurance Services Ltd. at the address shown above or phone them on:

0208 7777778



A FIRST CLASS INSURER

This specially negotiated insurance is arranged with CGU Insurance, one of the UK's largest composite insurance companies. Established in 1861, they have branches throughout the UK and operate in over 80 countries around the world. Their assets total over £15 billion.

EXPERT ADMINISTRATORS

Bluefin Insurance Services Ltd., who are independent insurance brokers, have been appointed by Grant Engineering (UK) Ltd., to manage the scheme on their behalf and to handle all administration, including claims.

Bluefin Insurance Services Ltd. have been established for over 30 years and are regarded as market leaders in the administration of specialist insurance schemes.

Bluefin



HOW ARE YOU PROTECTED?

Grant have arranged with a leading Insurer, CGU Insurance, to make available to our customers a policy to cover their new boiler against the cost of repair or replacement of a faulty component for a three year period following our two year warranty.

The insurance covers both parts and labour, but does not cover:

- i) The first £15 of each claim**
- ii) Flues (except balanced flues integral to the heating appliance)**
- iii) Decorative parts, trim or casing**
- iv) Any labour not directly connected with the repair or replacement of a faulty component**
- v) Any consequential loss**

It is a condition of the policy that your new boiler is regularly maintained as recommended by us and has been commissioned by a qualified engineer. Regular servicing and any breakdown work must be carried out by a service organisation approved by Grant UK or CGU Insurance.

The full Terms and Conditions will be sent to you with your Certificate of Insurance, but a copy is available on request from Bluefin Insurance Services Ltd., who administer the scheme (see under 'What To Do Now')

IF YOU SHOULD HAVE A CLAIM

The procedure is very simple. All you need do is send in the invoice for any breakdown costs incurred, along with the Claims Certificate which you will have received with your Certificate of Insurance. Bluefin Insurance Services Ltd. will issue a cheque direct to you in settlement of your claim and return your Claims Certificate.

THREE YEAR EXTENDED WARRANTY

Title Initials Surname

Address

Town County

Post Code Tel: Home

Tel: Work Mobile

Boiler Type Flue Type

Fuel Type Sealed System Serial No.

Installer Date Installed

Address

Town Post Code

Commissioning Engineer Date Commissioned

Address

Town Post Code

I hereby apply for the special insurance offer from Grant Engineering (UK) Ltd, for a period of three years as indicated below, following the manufacturer's warranty.

I enclose my cheque for a once only payment of : £

Signed

Date

Please make your cheque payable to:
Bluefin Insurance Services Ltd.
 and send it with this form to:
Grant UK Extended Warranty Dept.
Bluefin Insurance Services Ltd.
Summit House
Glebe Way
West Wickham
Kent BR40RJ

Please tick as appropriate:

£96.00 for three years additional cover on a standard or condensing boiler.

£138.00 for three years additional cover on a standard combination or condensing combination boiler.